

BOSTON IBC MEMBERS GRIEVANCE AND DISCIPLINARY PROCESS

We strongly recommend that All members (New and Old) re visit the guidance relating to, Etiquette and Behaviour specific to Boston IBC and the sport in general, a copy of which follows this statement.

We also recommend that all members make an honest effort to understand the rules of the sport, as promoted by its governing bodies. This will help your enjoyment, and understanding of how the game should be played.

Should any member have a grievance or dispute with a member of staff for any reason this should be brought to the attention of the Chairman in writing within 5 days of the issue. The matter will be investigated and discussed by the board of Directors as a whole. Once an outcome has been reached, both parties will be advised in writing informing them of our decision and any appropriate action to be taken.

Should any member have a grievance or dispute with a fellow member that cannot be resolved amicably using common sense and courtesy, you must bring this to the attention of the member of staff on duty immediately. You should then follow this up in writing to the Directors detailing what has happened within 5 days of the issue.

We must insist that any dispute is not continued in the club and in the presence of other bowlers/club members.

The matter will be investigated and discussed by the board of Directors as a whole. Once an outcome has been reached, both parties will be advised in writing, informing them of our decision and any appropriate action to be taken.

All Staff and members should be aware that providing a safe and relaxed environment for all is an absolute priority for the Board of Directors. Intimidating, or abusive behaviour will never be acceptable and in extreme or repeated cases may result in dismissal for staff, or immediate and permanent cessation of membership.